

- 24-hrs Assistance Hotline Number: **+65 6535 0511**
- Whatsapp: **+177 5508 5777**
- Click to call: <https://emakl.3cx.com.my:5001/greatasteernauto>

### Authorized Motor Accident Reporting Centers / Workshops

| Name of Workshop                                  | Address  | Telephone | Location | Specializations                                      |
|---|--|-----------|----------|--|
| Ah Lim Motor Company                              | 10 Ang Mo Kio Industrial Park<br>2A #01-09 AMK Autopoint<br>(568047)           | 6483 1244 | Central  | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
|   | 176 Sin Ming #05-12 Sin Ming<br>Autocare (575721)                              | 6456 3637 |          |  |
| ComfortDelgro<br>Engineering Pte Ltd              | 383 Sin Ming Drive (575717)  | 6553 1111 | Central  | Private Vehicle, Light Commercial<br>Vehicle         |
|   | 320 Ubi Road 3 (408649)  |           | East     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
|   | 45 Pandan Road (609286)  |           | West     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
|   | 59 Loyang Drive (508969)   |           | East     | Private Vehicle, Light Commercial<br>Vehicle         |
|   | 205 Braddell Road (579701)   |           | Central  | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
| Chia Auto Services Pte<br>Ltd                     | 23 Kaki Bukit Ave 4 #04-01 Vicom<br>Inspection Centre (415933)                 | 6243 1373 | East     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
| Falcon-Air Services Pte<br>Ltd                    | 176 Sin Ming Drive #01-06<br>Sin Ming Autocare (575721)                        | 6458 0880 | Central  | Private Vehicle, Light Commercial<br>Vehicle         |
|   | Blk 9006 Tampines St 93<br>#01-200 (528840)                                    | 6789 7997 | East     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
| K. Kim Hin Auto Pte Ltd                           | 160 Sin Ming Drive #02-20 Sin Ming<br>Autocity (575722)                        | 6452 7018 | Central  | Private Vehicle, Light Commercial<br>Vehicle         |
| Kan Fook Sing Motor<br>Workshop                   | Blk 8 Defu South Street 1 Defu<br>Industrial City #04-29 (533758)              | 6747 9560 | East     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
|   | 1 Kaki Bukit Ave 6 #01-13<br>AutoBay @ Kaki Bukit (417883)                     | 6743 5344 | East     | Private Vehicle, Light Commercial<br>Vehicle         |
| Lai Huat (Meng Kee)<br>Motor Pte Ltd              | 160 Sin Ming Drive #04-01 /<br>#04-02 and #07-03 Sin Ming<br>Autocity (575722) | 6453 8110 | Central  | Private Vehicle, Light Commercial<br>Vehicle         |
| MOVA Automative Pte<br>Ltd                        | Blk 1008 Bukit Merah Lane 3<br>#01-04/06/08 (159722)                           | 6272 3892 | West     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
|   | 15 Fan Yoong Road (629792)   | 6262 3377 | West     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
| Strides Premier<br>Automotive Services Pte<br>Ltd | 60 Woodlands Industrial Park E4<br>(757705)                                    | 6866 2671 | Northern | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
|   | 71 Woodland Industrial Park E9<br>#01-16, Wave 9 (757048)                      |           | Northern |  |
| S & H Motor Pte Ltd                               | 160 Sin Ming Drive #07-02 Sin Ming<br>Autocity (575722)                        | 6453 4730 | Central  | Private Vehicle, Light Commercial<br>Vehicle         |
| Wah Hong Motors &<br>Credit Pte Ltd               | 38 Toh Guan Road East<br>#01-57 Enterprise Hub (608581)                        | 6773 7377 | West     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
|   | 42 Toh Guan Road East<br>#01-79 (608583)                                       |           |          |  |
| Yew Hock Motor                                    | Blk 9006 Tampines St 93<br>#01-210 (528840)                                    | 6747 2384 | East     | Private Vehicle, Heavy & Light<br>Commercial Vehicle |
| Huatong Contractor Pte<br>Ltd                     | 9 Benoi Crescent (629972)  | 6366 5005 | West     | Commercial Vehicle Reporting<br>& Repairs Only       |
| Glass-Fix Pte Ltd                                 | 52 Ubi Avenue 3 Frontier<br>#04-42 (408867)                                    | 6278 0887 | East     | Windscreen Only                                      |
|   | 48 Toh Guan Road East<br>Enterprise Hub #03-128 (608586)                       |           | West     |  |

Authorized Motor Accident Reporting Centers / Workshops ~ v1.2 March 2025

## The Dos and Don'ts in the event of a motor accident

| Dos   | Don'ts   |
|---|--|
| ✓ Do stay calm, park the vehicle in a safe position and location, and exit the vehicle safely   | ✗ Do not admit liability or responsibility to anyone, verbally or in writing   |
| ✓ Do check to see if anyone is injured and if so, call 999 for the police to summon medical assistance and ambulance  | ✗ Do not fall prey to touts and strangers who may offer help at the scene  |
| ✓ You may contact our 24-hour emergency assistance through:<br>1. Assistance Hotline Number: <b>+65 6535 0511</b><br>2. Whatsapp: <b>+177 5508 5777</b><br>3. Click to call:<br><a href="https://emakl.3cx.com.my:5001/greateasternauto">https://emakl.3cx.com.my:5001/greateasternauto</a>   | ✗ Do not allow your damaged and immobilized vehicle to be towed away by non-authorized workshop's tow truck  |
| ✓ Do exchange vehicle and driver particulars as follows whilst waiting at the scene:<br>1. Registration number of all vehicles involved in the accident (including color, make, and model if you can identify)<br>2. Driver's name, and mobile number of all vehicles involved<br>3. The number of passengers in the vehicles<br>4. If a camera is on hand, take pictures of the position and damage condition of the vehicles involved | ✗ Do not accept any offer of repair and claim services by workshop not on our list of authorized workshops   |
| ✓ Do report the accident within 24 hours from the time of accident at one of our authorized workshop and provide all factual information and  | ✗ Do not accept any promises, waiver of Excess, and / or offer of free use of a courtesy car from strangers, including drivers involved in the accident,   |
| ✓ Do provide our authorized workshop with the photographs you have taken of the vehicles involved for upload into your report   | ✗ Do not attempt to sort out who was at fault with the Third Parties at the scene.   |
| ✓ Do accept our authorized workshop offer of repair   | ✗ Do not accept lawyer services arranged by Workshop   |
| ✓ Do allow our authorized workshop to assist you in claiming against the responsible Third Party if you are not at fault  | ✗ Do not sign on any papers presented to you by anyone without first reading and understanding it  |
| ✓ Do allow our authorized workshop sufficient time to carry out a quality repair work   | ✗ Do not delay in reporting the accident to our authorized workshop as there is a NCD penalty if accident is not reported within 24 hours from the time of accident, and your claim / indemnity under the policy may be prejudiced as a result |
| ✓ Do check your repaired vehicle on collection for any defective repairs  |  |